

Post Project Interview Questionnaire

Vital Statistics

Customer: _____

Customer Representative: _____

Jobsite Address: _____

Job Number: _____

Project Duration: from: __ -- __ -- __ to: __ -- __ -- __

Job Foreman: _____

Trades Present: Sheet Metal Millwrights Pipe Fitters

Customer Evaluation

Please rate each question by circling a number from 1 to 5 with 5 being extremely satisfied and 1 being extremely dissatisfied.

Overall project satisfaction1 2 3 4 5

How would you rate our craftsmanship?

How would you rate our onsite professionalism (Jobsite cleanliness, respect of plant personal and other contactors, etc.)?

.....1 2 3 4 5

Fabrication (if applicable).....1 2 3 4 5

Installation.....1 2 3 4 5

Safety is important to us. How would you rate our ability to maintain a safe working environment during your project?1 2 3 4 5

How would you rate our supervision of your project?1 2 3 4 5

Were we able to complete your project in the specified time required?

Yes or No

If "No" why? _____

Would you use Ram Mechanical, Inc. for additional projects?

Yes or No

If "No" why? _____

At Ram Mechanical, Inc. we pride ourselves in our ability to provide you with the highest quality of materials and personnel for your project. In our attempt to continually improve ability to service the customer we would like to know if there is any improvements we could make for future projects conducted in your plant?

Thank you for your assistance, would you like to add any other comments?

